

Continuum



Problem Solving Skills for the Workplace

Who would benefit from this presentation:

- *Anyone who feels as if they “put out fires” all day.*
- *Companies who value critical thinking.*
- *Companies who wish to save time and energy by solving the “right” problems.*

The hallmark of excellence in organizations today is measured by the effectiveness of their problem solving practices. Companies that take a scientific approach to problem solving...the collection and use of quantitative data for decision making...tend to make more accurate, longer lasting improvements to problems and processes. This training teaches skills in clearly identifying the problem, narrowing down the possible and root causes, and generating solutions based on data, not opinion, but measurable evidence collected over time.

*What People Are Saying About **Problem Solving Skills for the Workplace**:*

“...taking time to know what the problem is before jumping to a conclusion.”

“I enjoyed the Armageddon game.”

*“Solve the **right** problem.”*

“I will look at the big picture.”

“I enjoyed the group discussion.”

“I will take more time to gather info before solving some problems.”

“Listening; I’ve known it’s the key to problem solving; we need to step back and look at the big picture; Thanks.”

“I will look beyond the obvious.”

“Great workshop.”