

# Continuum



## Understanding Your Role as a Supervisor

### *Who would benefit from this presentation:*

- *First time supervisors.*
- *Experienced supervisors who need a recharging.*
- *Persons in management training programs.*

This workshop, designed to appeal to both new and experienced supervisors, looks at the importance of a positive supervisor/team member relationship. It also explores the role the supervisor plays in an organization, the notion of leadership vs. management, what makes a productive work group, and giving effective feedback.

The SAR (Situation/Action/Result) technique for focused feedback is also discussed in the workshop. This technique helps supervisors give effective and specific feedback and help team members improve their performance.

### *What People Are Saying About **Understanding Your Role as a Supervisor:***

*“Relevant topic.”*

*“...Learned more about how to get each player involved.”*

*“Shows how to evaluate and look at problems.”*

*“I liked the SAR.”*

*“I would like to start using the SAR system.”*

*“I wish we had more time.”*

*“Down to earth presentation.”*

*“SAR will be very helpful to guide the thought process prior to speaking to the employee.”*

*“SAR will be used; thanks.”*

*“Good program; Kevin encouraged discussion.”*