



Leadership Academy

Feb. 27, 2018
9-11 a.m.
1135 M Street, Lincoln, NE
3rd floor

Riding the Waves of Team Excellence

How an internal team functions and works together toward a common mission is the beginning of a memorable customer experience.

Is your team experiencing some “disconnect” or is in need of a little motivation to reach the next level of success? Do your team members understand the role everyone plays in the organization and its importance?

Regardless of your team’s “health,” if riding the waves of team excellence is your goal, then this session is for you!

“Investing in the connections among team members both increases productivity and reduces risk.”

— Margaret Heffernan

PRESENTER: CARMEN SCHWAB

With over 30 years in the “customer service” industry, Carmen is passionate about people and creating strong and connected teams, clients, communities and relationships. Her passion is communicated through her fun, engaging style that inspires, educates, motivates and challenges her audience toward relationship excellence.

REGISTER BY: Feb. 23

Limit of 5 supervisors
per company

Space is limited, please register early.

TO REGISTER:

CALL:

402.476.0186 / 1.800.755.7636

EMAIL:

ehergott@4continuum.com

Or, you can register online!
www.4continuum.com