

Leadership Academy Webinar

LET'S TALK ABOUT IT: HAVING SUCCESS WITH DIFFICULT CONVERSATIONS

Where has respect and civility gone? Many people find it difficult to talk with people that they disagree with. John Leonard Harris challenges each person NOT to look at the other person first, but to look at themselves for the reasons why their conversations are so difficult. This interactive program will help participants understand their own communication style, the difference between being in the RED ZONE or BLUE ZONE and how to develop a Plan of Action to navigate difficult conversations successfully.

This interactive program examines:

1. The basic model of communication
2. What are difficult conversations and why they happen
3. The keys to managing conflict
4. Understanding my own communication style
5. Strategies needed to successfully navigate difficult conversations
6. Developing a Plan of Action to help when having difficult conversations



June 18, 2024

10:00 a.m. -11:30a.m. CT

Presenter

JOHN HARRIS

John is a highly skilled speaker, experienced keynoter, and successful entrepreneur with over 20 years of experience developing, designing and facilitating engaging education programs for organizations across the country. John has trained in a wide variety of settings and always keeps his audiences highly involved.

REGISTER NOW TO ATTEND

Limited to first 250 participants



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