



# Leadership Academy

August 28, 2018

9-11 a.m.

The Cornhusker Marriott Hotel

333 S. 13th St.

Lincoln, NE 68508

(lower level)

## Difficult Conversations

Most of us, at one time or another, have avoided a difficult conversation. Sometimes ignoring the elephant in the room is best, but there are times when headaches can be avoided and time can be saved if you **HAVE** the conversation.

We are not talking about difficult people, but rather difficult conversations. Most difficult conversations involve disagreement about what has happened or not happened, who said what and who did what, who is to blame and who is right. Join us for a lively presentation that will give you the insight and skills to have the conversations that need to be held.

## PRESENTER: PAULA PACE

Paula is an award winning speaker, trainer and consultant. She uses stories, examples and humor to engage and invite her audience into the learning experience. From the intricacies of communication skills to the subtleties of business protocol, Paula delivers the requirements to succeed, excel and enjoy today's world.

## REGISTER BY: Aug. 24

Limit of 5 supervisors  
per company

Space is limited, please register early.

## TO REGISTER:

CALL:

402.476.0186 / 1.800.755.7636

EMAIL:

[eespecialist@4continuum.com](mailto:eespecialist@4continuum.com)

Or, you can register online!  
[www.4continuum.com](http://www.4continuum.com)