## Leadership Academy Webinar

## CAREER SHOCK: THE UNDERREPORTED FACTOR IN WHY EMPLOYEES LEAVE

Retaining talent is a critical challenge for organizations. Research has found that career shock is one of the most important factors in predicting employees' voluntary turnover. In this session, we learn about the types of career shocks employees frequently experience, why shocks lead to turnover, and the leadership and other factors that can instigate shock experiences. We will discuss how organizational leaders can assess and understand employees' experiences of career shock and their potential for leaving, and steps to take to improve employee retention.



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Charlena Miller is a business practitioner and educator with a management background in a variety of industries, including government, high tech, health care, education, construction, foodservice, and telecommunications. She has assembled and led teams in the development of education technology products, interactive media, online and in-person training programs, and strategic marketing and communications.



Limited to first 250 participants



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- 402.476.0186|800.755.7636
- 4continuum.com
- easpecialist@4continuum.com





