

Leadership Academy Webinar

MASTERING FEEDBACK AND NAVIGATING DIFFICULT CONVERSATIONS.

Feedback in the workplace is like the secret sauce that can turn a good team into a great one. When done right, it fosters growth, improves performance, and strengthens relationships.

In this training we will learn essential skills for giving and receiving feedback and for managing challenging conversations effectively. Our focus will include:

- The importance of feedback in personal and professional growth.
- Common errors we make when providing feedback.
- Tips for making the most out of the feedback that we receive.
- The SBI Feedback Model for delivering effective feedback.
- Approaches for handling difficult conversations.
- Engaging activities to practice and refine these skills in real-life situations.

Presenter
SUSAN DIERMAN

Susan has long had a passion for helping workplaces and employees overcome challenges to untap their full potential. With over 20 years of EAP experience, she has worked with a variety of industries and organizations. She now serves as an HR Business Partner for Cargill, Inc. and provides online counseling and coaching through the BetterHelp platform. She aims to leave her training audiences with meaningful information, strategies, and tools that they can use for personal growth as well as incorporate into their workplaces.

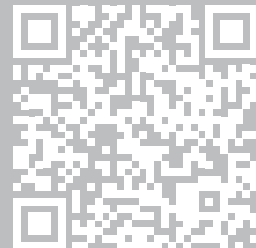


June 17, 2025

10:00 a.m. -11:30a.m. CT

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Limited to first 250 participants



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