

## CONFLICT MANAGEMENT

Managed effectively, conflict can energize and move us forward. Far too often, though, it results in disruptive disagreements, tensions, even physical abuses. Learn what conflict is, the most common sources of conflict, your natural conflict 'style,' and strategies you can use to manage and resolve conflicts effectively.

# Leadership Academy webinar

**June 20™, 2023** 10:00 - 11:30 a.m. CT

### PRESENTER:

# CHARLENA MILLER

Charlena Miller is a business practitioner and educator with a management background in a variety of industries, including government, high tech, health care, education, construction, foodservice, and telecommunications. Charlena enjoys transformational work with individuals and organizations seeking to develop healthy businesses where people thrive and are equipped to serve and contribute to their communities.

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