



Leadership Academy

May 21, 2019
9-11 a.m.

The Cornhusker Marriott Hotel
333 S. 13th St.
Lincoln, NE 68508

Yes, I can!

DEVELOPING A CAN-DO ATTITUDE ABOUT WORKPLACE CONFLICT

Conflict at work... it happens. It can occur between co-workers, among work groups, and even between supervisors and their subordinates. As a manager, ignoring these issues when they arise can be costly for the company and lead to lost productivity, lower morale, and increased risk of litigation.

In this training, we will:

- Identify tools for recognizing and managing our emotional reactions to conflict.
- Learn strategies for communicating with high conflict people.
- Consider when outside assistance may be beneficial.

PRESENTER: SUSAN MERWICK

Susan has worked at Continuum since 2000. She is a licensed clinical social worker and substance abuse professional. Her specialty areas include performance management, customer service and conflict management. Susan's favorite aspect of EAP work is helping companies and individuals identify solutions to their challenging workplace issues.

REGISTER BY: May 17

Limit of 5 supervisors
per company

Space is limited, please register early.

TO REGISTER:

CALL:

402.476.0186 / 800.755.7636

EMAIL:

eespecialist@4continuum.com

Or, you can register online!
www.4continuum.com